

# Accessibility Survey

UPDATED: JANUARY 2021

HR DEPARTMENT



830 Edgeley Blvd  
Concord, ON  
L4K 4X1

T. (416) 201-8880  
F. (905) 264-5502  
TF. (877) 406-4473

## Accessibility Survey

If you would like access to this survey in alternate formats or with communication supports, please reach out to us at [info@miipe.com](mailto:info@miipe.com).

Please describe the date and location of when you used our services:

Were we able to accommodate your original request?

The accommodation was exactly as requested

The accommodation was modified from the original request

The request was rejected

Did you find the administration of your request was handled appropriately and smoothly?

Very

Mostly

Somewhat

Barely

No at all

Did you find our response time to your accommodation or communication support request was timely?

Very

Mostly

Somewhat

Barely

Not timely

Did the accommodation or support we provided appropriately support your needs?

Very

Mostly

Somewhat



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Barely

Not at all

Did you find all Miipe representatives during your experience applied the accommodations appropriately?

Always

Most of the time

Sometimes

Rarely

Never

Overall please rate the quality of your accommodation experience:

Very good

Mostly good

Neutral

Mostly poor

Very Poor

Do you have any recommendations on how we can improve the accessibility of our processes or services?

Is there anything else you'd like to add regarding your experience?

Thank you for your time! If you would like to receive a response to your feedback please tell us your name, how we can contact you, and if a specific communication method is needed:

**Thank you!**